

I am writing to urge to you to stop phone companies from imposing misleading charges on our monthly phone bills so we can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations, including CU. This petition, CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue. Many consumers feel as we do -- we are annoyed with a long list of new charges and frustrated with trying to compare prices when shopping for telecommunications service. Phone bills should be easy to read and easy to understand as well as truthful. Instead, the long distance and wireless bills are filled with surcharges with misleading names that imply the line items are mandated by law, whether or not they are. Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to ! hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check we have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices. The FCC should immediately grant the NASUCA petition to investigate carrier practices related to line item charges on bills for wireline and wireless phone service; to declare certain practices in violation on the Commission's "Truth in Billing" Order and to prohibit carriers from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.